

FAQ

Why is the accommodation provision different for the two countries?

Although host families would be our preferred choice of accommodation for both trips, the large number of participants for the German trip prevented us from finding enough suitable host families there, so we therefore had to opt for hostel accommodation. In France, we have worked with the same families for many years who are very welcoming and able to offer an excellent insight into life and culture in France.

Have the French host families been vetted?

Please be reassured that this is a well-established trip. The vast majority of the families have worked with us for many years and Glo-Ed has an efficient and strict vetting process. The families have to provide an equivalent to our DBS from the French police.

Will host families/the hostel be aware of my child's medical needs and dietary requirements?

The families will be sent exactly the information that you fill in online in the coming weeks. We therefore ask you to be very precise and detailed and to immediately inform us of any changes.

Will the host families/ hostel staff speak English?

Not necessarily. Your child's knowledge of French/ German will be sufficient to interact with anyone in the country.

Both families and hostel staff are used to being with young people and will ensure that your child has a fantastic time. Kendrick staff will always be reachable and happy to help.

Please remember that the main aim of this trip is to facilitate language and cultural immersion.

Will my child be sharing a bedroom with another student in the host family/hostel?

The provision is that each child has their own bed. In France, they may be offered a bedroom with 2 beds or giving a separate room each. In the German hostels the students will share rooms with other Kendrick students.

Will there be other people in the German hostels?

Yes. Kendrick students will be together in one section of the hostel and Kendrick staff will supervise them. Safeguarding protocols will apply.

Will there be other children in the host families in France?

Not necessarily, as some families have no or grown-up children. A host family could be a couple with or without children, or a lady on her own.

Will there be pets in the host families?

Maybe. If your child has an allergy or a fear of a particular animal, please note this on the online form.

Will my child be allowed out in the evenings on their own?

No.

What happens if my child gets ill during the trip?

The staff on the trip act in locus parentis and therefore always act in the best interest of the child. If the child is taken ill whilst with the host family, the trip leader will be contacted immediately.

We will contact you in case of an emergency. Please make sure your contact details are correct when filling in the online form.

There will be no medical costs, as this is covered through school insurance, Glo-Ed's insurance and the EHIC/GHIC card. It is mandatory for your child to have a valid EHIC/GHIC card. It is not necessary to take out private insurance for this trip.

Can my child take their mobile phone?

Yes. We expect your child to use their phone sensibly and adhere to the school's rules concerning mobile phones.

How much pocket money should my child bring with them?

They do not need to take any money, as everything is provided for them. There will, however, be some shopping opportunities for souvenirs and they may wish to have some money for this.

Will I receive updates from the school on how the trip is going?

On the Monday morning, you will receive a SchoolComms notification to inform you of our safe arrival. There will be no further communication from the school unless there is an emergency.

Does my child require a VISA?

If your child has a British or EU-passport, no.

If your child has non-British or non-EU-passport, you must contact your embassy to check the requirements for entry into France/Germany.

This is entirely your responsibility.

As visa applications often take many months, we urge you to start the process as early as possible.

If the application is delayed, we will not be able to take your child on the trip.